

Your Home Renovator's Guide

GUIDE IMPROVEMENT SURVEY

We'd really appreciate your thoughts and ideas on how we can make this guide more useful for you. Please fill out this survey and return it to us, or fill it in online at www.surveymonkey.com/yourhomereno

About you and your needs

This will help us to better target the guide to our readers' needs.

- 1 Which state are you from? _____
- 2 Is this your first renovation? Yes No
- 3 What stage are you at? Planning
 Building
 Complete
- 4 What type of renovation are you doing? *Tick all that apply.*
 Major renovation Bathroom
 Extension Kitchen
 Minor renovation
 Other: _____

- 5 How important are the following goals for your renovation?
Please rank these in order of importance by numbering them from 1 to 9, with 1 as the most important.

More space _____

More liveable _____

New look _____

Add value to home _____

Lower running costs _____

More environmentally friendly _____

Saving water _____

Saving energy _____

Other: _____

If you included 'Other' in your ranking, please include details.

- 6 What type of information are you most interested in?
Please rank these in order of importance by numbering them from 1 to 10, with 1 as the most important.

Good design tips _____

Product selection tips _____

How the renovation process works _____

Financing and budgeting tips _____

Renovation costs _____

Finding designers _____

Finding builders or tradespeople _____

Environmentally friendly renovation _____

How to save on running costs _____

Other: _____

If you included 'Other' in your ranking, please include details.

- 7 If you want an environmentally friendly renovation, which specific information are you most interested in?

What you thought of the guide

Your feedback will help us improve the next version.

- 8 How do you agree with each statement below?
Please circle either: strongly agree, somewhat agree, somewhat disagree or strongly disagree.
- a The guide will be really useful for my renovation.
strongly agree somewhat agree somewhat disagree strongly disagree
- b I found the information I wanted.
strongly agree somewhat agree somewhat disagree strongly disagree
- c I learnt new and useful information.
strongly agree somewhat agree somewhat disagree strongly disagree
- d The information in the guide was easy to find.
strongly agree somewhat agree somewhat disagree strongly disagree
- e The guide was inviting and easy to read.
strongly agree somewhat agree somewhat disagree strongly disagree
- 9 The level of detail was:
 Not enough About right Too much
- 10 What extra information would you like to see in the guide?

What you thought of the briefing templates

Your ideas about what works and what doesn't will help us improve the next version.

- 11 Which templates did or would you use? *Tick all that apply.*
 Designer/architect Builder/trades Garden/outdoor contractor
- 12 How useful were they in communicating your priorities?
very useful somewhat useful somewhat unhelpful very unhelpful
- 13 What could we do to make the templates more useful?

In summary

- 14 What did you find most useful about the guide?

- 15 What did you find least useful about the guide?

- 16 What could we do to make the guide more useful?

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